



HAMILTON PARK

TERMS AND CONDITIONS

ENTRY FOR CORPORATE HOSPITALITY

1. CONFIRMATION OF BOOKING

Your booking may be confirmed either in writing or via email correspondence between you and the Company.

2. PAYMENT AND INVOICING

Where full payment is not made on booking, a non-refundable deposit of 50% shall be invoiced on confirmation of your booking which is payable within seven days of invoice to secure your booking.

The balance of your booking, if applicable, will be payable six weeks prior to the event and will be invoiced accordingly.

Cancellations made after receipt of invoice will still require the 50% deposit to be paid within seven days of invoice. If invoices are not paid on the due date your booking may be cancelled by the Company and/or interest may be charged on the outstanding balance at 2% above the published base bank rate of The Royal Bank of Scotland plc.

3. CONFIRMATION OF NUMBERS

The number in your party shall be confirmed at the time your booking is made.

Any increases to your numbers may be made by you up until seven working days of the event.

All charges for any increased numbers made within six weeks of the event shall require to be paid at the time of the change by credit card.

Once payment has been made, bookings are non-refundable or transferable.

4. FOOD & MENUS

All hospitality experiences will include a set menu.

If you have any allergies or dietary requirements please ensure you inform the venue no later than seven days in advance of the event.

Please note, menus are subject to seasonal changes.

Bar closing time is one hour after the last race unless advertised as otherwise.

THE HAMILTON PARK RACECOURSE COMPANY LTD

The Racecourse, Bothwell Road, Hamilton, ML30DW

Registered in Scotland No. 12899 VAT No. 263 4537 55



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5. INCLUSIVE DRINKS

Hamilton Park reserves the right to introduce exclusions/limitations without prior notice.

Alcoholic drinks are limited to 12 servings per person.

Alcoholic drinks requested after this stage will be at the discretion of Management.

The drinks package is subject to our Responsible Service of Alcohol Policy which requires Bar Staff and Management not to serve those they believe to be over reasonable level of inebriation.

Management reserve the right to refuse the sale of alcohol at any time.

Inclusive drinks packages are non-refundable or transferable.

Drinks packages can only be purchased as an add on to a hospitality package and are not available for purchase on their own.

6. ABANDONMENT POLICY

In the event of racing being abandoned, refunds on badges and tickets purchased will be paid in the following circumstances:

- Abandonment before completion of the first race – full refund:
- Abandonment before completion of the third race – 50% refund:
- Abandonment thereafter – no refund.

In the event that racing is abandoned but ancillary entertainment such as live music goes ahead, customers will not be entitled to a refund.

In addition to attendance at any such event, we reserve the right to offer complimentary admission to another raceday.

We reserve the right to amend or cancel any ancillary raceday entertainment without notice.

In the event of ancillary raceday entertainment changing, customers will not be entitled to a refund.

7. ABANDONMENT REFUNDS

All refunds must be claimed within 28 days of the race meeting.

To obtain a refund, please contact katie@hamilton-park.co.uk quoting your booking reference number.



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8. CUSTOMER'S DUTY OF CARE

When you and your party are at the event you shall not damage, nor permit any of your guests to damage or deface the premises in any manner whatsoever nor allow or permit breach of the law.

You shall ensure that nothing shall be done which may constitute a breach of the law or in any way cause a nuisance or be an infringement of any licence for music and dancing or the sale of alcohol.

Failure to comply with this clause shall constitute a breach of these terms and conditions and entitle the Company to require the offending guest(s) to leave the event if it is reasonable for the Company to do so.

You and your guests will not consume any food or drink within the premises of the event except for that supplied by the Company.

9. CALL RECORDING

Please note calls may be monitored/recorded for quality assurance purposes.

10. DRESS CODE

There is no formal dress code in operation at the Racecourse, however football colours are discouraged at all times.

We may at our discretion implement a dress code for particular race days.

When applicable, all Attendees must comply with the dress code for each race day, for each enclosure and/or any other areas of the Racecourse where a dress code may be in force from time to time.

11. LOSS OR DAMAGE

Any property brought onto the Racecourse by an Attendee remains at all times at the entire risk of the Attendee.

We will not be liable for any loss, injury or damage, howsoever caused, to any Attendee or their property ("Loss") except where and only to the extent that any such Loss is caused by our negligence or the negligence of our employees or authorised agents.

Attendees must accept that, by its very nature, attending race meetings is not without risk.

Attendees must therefore remain vigilant and exercise a reasonable degree of caution and care for themselves and those around them at all times.

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We shall have no liability for any indirect or consequential loss, damage, costs or expenses, any loss of profits, loss of opportunity or loss of revenue whether foreseeable or not.

Nothing in these Conditions shall limit or exclude our liability in respect of death or personal injury caused by our negligence or fraudulent act or omission or for any other liability which cannot by law be excluded or limited.

Nothing in these Conditions shall affect the statutory rights of any Attendee attending the Racecourse as a consumer.

You are responsible for any damage you cause (or a child in your care causes) to the Racecourse, any fixtures and fittings or goods or equipment owned by or in the possession of the Operator at the Racecourse and for any damage caused to the property of any other person or business present at the Racecourse.

12. LOST OR STOLEN BADGES AND TICKETS

We accept no responsibility for lost or stolen tickets or badges.

We are not obliged to replace lost or stolen tickets or badges.

If we decide to replace a lost or stolen ticket or badge we may charge a replacement fee to you

13. CANCELLATION POLICY

Once payment has been made, bookings are non-refundable or transferable.

Cancellations made after receipt of invoice will still require the 50% deposit to be paid within seven days of invoice. If invoices are not paid on the due date your booking may be cancelled by the Company and/or interest may be charged on the outstanding balance at 2% above the published base bank rate of The Royal Bank of Scotland plc.

13. ZERO TOLERANCE POLICY

Physical or verbal abuse towards staff or other customers will not be tolerated under any circumstance.