



HAMILTON PARK

TERMS AND CONDITIONS 2021

TERMS AND CONDITIONS OF ENTRY FOR CORPORATE HOSPITALITY

1. Confirmation of Booking

Your booking may be confirmed either in writing or via email correspondence between you and the Company.

2. Payment and Invoicing

Where full payment is not made on booking, a non refundable deposit of 50% shall be invoiced on confirmation of your booking which is payable within 7 days of invoice to secure your booking. The balance of your booking, if applicable, will be payable 6 weeks prior to the event and will be invoiced accordingly. Cancellations made after receipt of invoice will still require the 50% deposit to be paid within 7 days of invoice. If invoices are not paid on the due date your booking may be cancelled by the Company and/or interest may be charged on the outstanding balance at 2% above the published base bank rate of The Royal Bank of Scotland plc.

3. Confirmation of Numbers

The number in your party shall be confirmed at the time your booking is made. You may notify the Company, in writing, of any reduction to this, which if made at least 10 working days before the event, will allow a refund to be offered, at Hamilton Park's discretion, excluding the 50% deposit. Any increases to your numbers may be made by you up until 5 working days of the event. All charges for any increased numbers made within 6 weeks of the event shall require to be paid at the time of the change by credit card.

4. Abandonment Policy

In the event of racing being abandoned, refunds on badges and tickets purchased will be paid in the following circumstances:

- Abandonment before completion of the first race – full refund:
- Abandonment before completion of the third race – 50% refund:
- Abandonment thereafter – no refund.

In the event that racing is abandoned but ancillary entertainment such as live music goes ahead, customers will not be entitled to a refund. In addition to attendance at any such event, we reserve the right to offer complimentary admission to another raceday. We reserve the right to amend or cancel any ancillary raceday entertainment without notice. In the event of ancillary raceday entertainment changing, customers will not be entitled to a refund.



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5. Abandonment Refunds

All refunds must be claimed within 28 days of the racemeeting. To obtain a refund, please send badges or tickets to the Hamilton Park Office, Bothwell Road, Hamilton ML3 0DW.

Customer's Duty of Care

When you and your party are at the event you shall not damage, nor permit any of your guests to damage or deface the premises in any manner whatsoever nor allow or permit breach of the law. You shall ensure that nothing shall be done which may constitute a breach of the law or in any way cause a nuisance or be an infringement of any licence for music and dancing or the sale of alcohol. Failure to comply with this clause shall constitute a breach of these terms and conditions and entitle the Company to require the offending guest(s) to leave the event if it is reasonable for the Company to do so. You and your guests will not consume any food or drink within the premises of the event except for that supplied by the Company.

Call Recording

Please note calls may be monitored/recorded for quality assurance purposes.