



# HAMILTON PARK

## TERMS AND CONDITIONS 2021

### TERMS AND CONDITIONS OF ENTRY, SALE AND PHOTOGRAPHY

These are a selection of the key terms and conditions of entry to the Racecourse. The full terms are available on the link below.

[www.hamilton-park.co.uk/terms-conditions/](http://www.hamilton-park.co.uk/terms-conditions/)

#### 1. Entry

Entry to the Racecourse is subject to the right of the Racecourse Executive to refuse to admit and/or to expel, without prior notice, any person whose behaviour is considered to be unruly or unacceptable or is a disqualified person.

#### 2. Food and Drink

We advise Racegoers that taking soft drinks and food into the enclosures is not encouraged, and that permission for this is at the discretion of Hamilton Park Racecourse Company Ltd.

#### 3. Alcohol

Racegoers are reminded not to attempt to bring their own alcohol into the grounds of Hamilton Park. If any unauthorised alcohol is found they will be required to return it to their vehicle or our stewards will dispose of it. We are unable to retain any alcohol on behalf of Racegoers for later collection.

#### 4. Licensing (Scotland) Act 2005

The Hamilton Park Racecourse Company Ltd informs patrons that it is prohibited for anyone to consume alcohol outwith any of our licensed areas. Racegoers must at all times abide by any rules and conditions in operation, including the observance of no drinking areas for safety reasons.

#### 5. Seating

There is a designated area for Racegoers who wish to bring their own seating into the enclosures. Stewards will advise on arrival, and will direct racegoers to this area.

#### 6. Prohibited Items

Racegoers are advised that it is prohibited to bring any glass bottles or glasses into any part of the racecourse. Stewards will advise of any other items deemed unsuitable to bring into the Racecourse enclosures, which should be returned to vehicles or left in a designated area at Racegoers own risk for later collection. This is to ensure compliance with the Guide to Safety at Sports Grounds Act and the HSE Event Safety Guide.



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## 7. Dress Code

There is no formal dress code in operation at Hamilton Park, however football colours are discouraged at all times.

## 8. Photography

Racegoers are welcome to take photographs for personal use, but flash photography near the horses – especially in the vicinity of Parade Ring, Winners Enclosure or Winning Post is not permitted. Under no circumstances may photography be taken on the Racecourse for publication or other commercial use without prior written permission of Hamilton Park. Racegoers consent to be filmed, photographed and otherwise recorded by Hamilton Park or any third party authorised by Hamilton Park. Racegoers grant Hamilton Park and any Hamilton Park authorised third party to broadcast, publish, licence and any use of photographs, film, recordings or images of you without payment or compensation. To obtain rights to use photography for commercial purposes call 01698 283806.

## 9. Dogs

We regret that dogs are not permitted onto any part of the Racecourse, except assistance dogs. They must be kept on a lead at all times and must not be permitted to foul anywhere on the Racecourse. To the extent where we are legally able to do so, we reserve the right, if necessary, to force entry into a car to release any animals which may be suffering.

## 10. Refunds

All badges and tickets, once sold are non-refundable, except in the event of any abandonment.

## 11. Abandonment

In the event of racing being abandoned, refunds on badges and tickets purchased will be paid in the following circumstances:

- Abandonment before completion of the first race – full refund:
- Abandonment before completion of the third race – 50% refund:
- Abandonment thereafter – no refund.

In the event that racing is abandoned but ancillary entertainment such as live music goes ahead, customers will not be entitled to a refund. In addition to attendance at any such event, we reserve the right to offer complimentary admission to another raceday. We reserve the right to amend or cancel any ancillary raceday entertainment without notice. In the event of ancillary raceday entertainment changing, customers will not be entitled to a refund.



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### **12. Abandonment Refunds**

All refunds for race abandonment must be claimed within 28 days of the racemeeting. To obtain a refund, please send badges or tickets to the Hamilton Park Office, Bothwell Road, Hamilton ML3 0DW.

### **Customer's Duty of Care**

When you and your party are at the event you shall not damage, nor permit any of your guests to damage or deface the premises in any manner whatsoever nor allow or permit breach of the law. You shall ensure that nothing shall be done which may constitute a breach of the law or in any way cause a nuisance or be an infringement of any licence for music and dancing or the sale of alcohol. Failure to comply with this clause shall constitute a breach of these terms and conditions and entitle the Company to require the offending guest(s) to leave the event if it is reasonable for the Company to do so. You and your guests will not consume any food or drink within the premises of the event except for that supplied by the Company.

### **Call Recording**

Please note calls may be monitored/recorded for quality assurance purposes.